

TAIB Digital Banking: Privacy Policy

Perbadanan TAIB is committed to ensuring that customers' personal information collected and utilised by Perbadanan TAIB is kept confidential and protected at all times. Such information may be collected through the submission of account applications, transactions, financing applications etc which is provided by customers at our Branches or through our online services. This policy is applicable to all customers using any/all of our electronic services.

Detailed information of the Privacy Policy is provided below. For further queries, please contact our call centre at 2342626 or visit your nearest branch.

RESPECT OF RIGHT TO PRIVACY

Perbadanan TAIB respects its customers' right to privacy and provides safeguard to ensure that your privacy in this application is as the same level as traditional physical banking channels.

COLLECTION AND USE OF PERSONAL INFORMATION

Personal information collected online is intended to secure your personal access to our online services and also to keep you informed of any new products and services offered by Perbadanan TAIB in line with our efforts to enhance customer services.

Strict security measures have been put into place in the collection of your personal information. When Perbadanan TAIB receives the encrypted link, only authorized personnel can open and process the application.

MAINTENANCE OF INFORMATION

It is in your best interest to maintain accurate records of your personal information. Perbadanan TAIB allows you to update your personal information at any of Perbadanan TAIB branches at any time.

DISCLOSURE OF CONFIDENTIAL INFORMATION

Perbadanan TAIB will not disclose any of your personal information to other parties without your prior consent properly obtained. We reserve the right, however, to disclose your personal information in instances where such disclosure is required by the Regulator or any law enforcement agencies or for any purposes which necessitate the disclosure of your information to any of the Bank's subsidiary companies or partners in any collaborative efforts. We will ensure that the parties to whom we disclose your personal information conform to our confidentiality requirements.